

## TAXI REGULATIONS

- Maximum speed in the port area is 20 km / h.
- Taxi drivers should park their vehicles at the designated places on APA premises
- Taxis must be parked orderly in a row
- Drivers will take turn picking up passengers, the front driver goes first
- Port Security will instruct driver of pick-up at other terminal when there is more than one ship in port
- There will be only one taxi stand per terminal and two taxis permitted per stand. Depending on the circumstances, APA security can instruct otherwise
- Taxi drivers are prohibited from refusing to lend services. The driver is obliged to notifying passengers of the valid tariff
- It is strictly prohibited to abandon vehicles on port property

Below please find a summary of the legal requirements established in accordance with DOPV that must be met by all drivers. When necessary APA will report infringements to DOPV and / or take the necessary measures.

### All taxi drivers must:

- Be clean and dressed in a presentable manner;
- Refrain from rude or threatening behavior towards passengers;
- Not use, possess or be under the influence of alcohol during working hours;
- Not seek business by annoying or disturbing others in the area, or any other way seek to attract attention of others in a negative manner;
- Not charge passengers more than is stipulated in the (National Passenger Decree, General Provisions Art. 10 section a, b, c, e, j)
- All professional drivers are subject to regulations stipulated by APA where applicable. APA NV will, if deemed necessary adapt these rules and
- Violation of the speed limit at the port of Oranjestad or Barcadera will result in a one (1) day expulsion. Each additional violation will increase three (3) fold.

